

Annexure - 6

List of sections and their customers for collection of feed back

S. No.	Section	Customers
1	Academic	All students & faculty members
2	Audit	All faculty and staff including project staff
3	Dean (Students) Secretariate - Hostel - CnP - Sports - GCS	All students
4	Establishment Section	All faculty and staff excluding project staff, but including outsourced
5	Finance	All Faculty and staff including project staff and students
6	Library	All Faculty and students
7	Medical Unit	All Faculty, staff, students and campus residents
8	Stores & Purchase	All faculty and staff including project staff
9	Recruitment	Deans, Associated Deans, Chairs of schools and Coordinators of centres
10	SRIC	All Faculty and project staff
11	Director secretariate	All faculty, staff and students
12	Registrar secretariate	All faculty, staff and students
13	Common office	All concerned faculty
14	School secretariate	Faculty and staff of the school
15	Security	All faculty, staff and students
16	DAK section	All faculty, staff and students

However, services of many of these sections are presently made available through Institute Service request portal and hence quality of their work can be assessed using the information available there.

1. Construction and maintenance
2. WING
3. OAS

Additionally, feedback on transportation, Guest house, canteens, mess halls, shops are typically collected periodically.